



JOB OFFER – CUSTOMER SERVICE AGENT

Recreation, Culture, and Community Life Department

Located in the MRC des Pays-d'en-Haut, the Municipality of Morin-Heights is home to more than 5 000 residents across an area of nearly 60 km², with a thriving rural dynamic in full bloom. The municipal team consists of about 100 full-time, part-time, and seasonal employees who are energetic, passionate, and dedicated to serving the community.

POSITION SUMMARY

Reporting to the Outdoor Network Coordinator, the customer service agent welcomes visitors to the parks. Stationed in a gatehouse or outdoors, the agent provides information to users of the sports facilities and the network and ensures they are aware of the fees and regulations that must be followed. The agent sells day passes, rents out equipment, and collects statistics at the points of sale.

JOB REQUIREMENTS

- Hold a high school diploma (DES or an equivalent);
- Be available to work flexible hours (especially on weekends);
- Familiarity with the Morin-Heights trail network (an asset);
- Be bilingual;
- Be comfortable working both indoors and outdoors and performing physical tasks;
- Be able to enforce rules and intervene with users if necessary;
- Have a first aid certificate (an asset).

SKILLS AND PERSONAL QUALITIES

- Strong communication skills;
- Ability to meet customer needs;
- Resourceful, punctual, self-reliant, and courteous;
- Versatile.

WORKING CONDITIONS

- Work schedule: approximately 10 to 36 hours per week; schedule varies depending on departmental needs
- Employment status: Part-time, seasonal, and unionized
- Start date: December 2026 (date to be determined)
- Hourly wage: \$21.23

Interested applicants should submit their cover letter and resume by email to loisirs@morinheights.com **no later than September 20 th 2026.**

Only candidates selected for an interview will be contacted.
The masculine form is used solely to simplify the text.